TOGETHER, WE MAKE A DIFFERENCE!

Welcome to **www.ourfoodvillage.ie**

NEW PORTAL NOW LIVE

Your go-to resource for all things Food Village!



This is your guide for

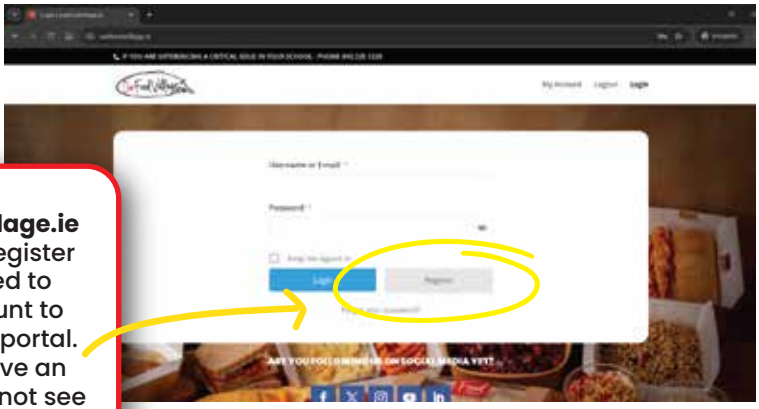
HOW TO GET STARTED WITH USING THE NEW PORTAL SITE

To view the new our food village portal you need to first create an account for yourself. Follow the below steps to create your account.

1ST Step

REGISTER FOR AN ACCOUNT

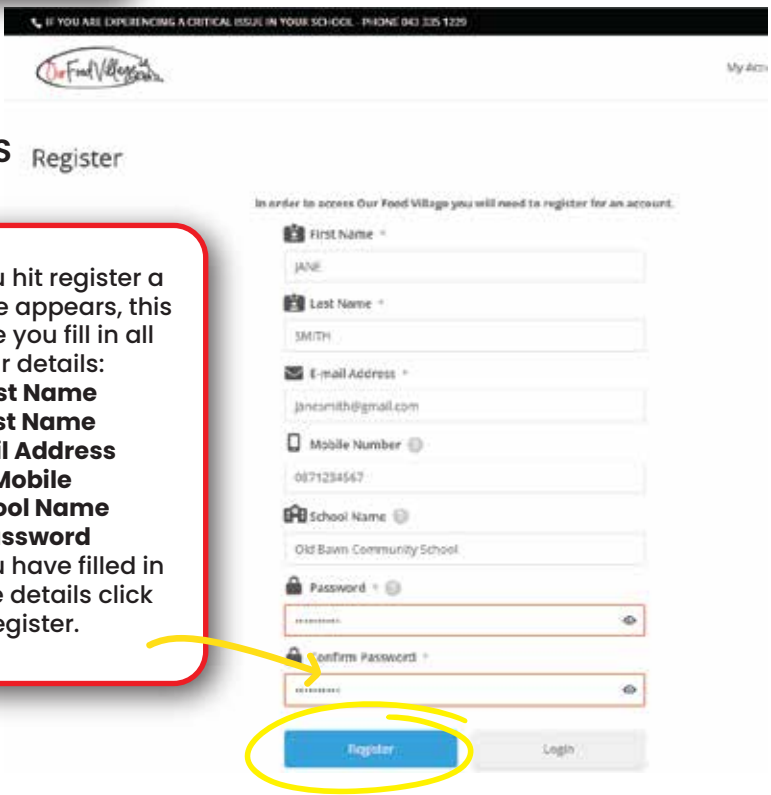
This is the page you see when you first vist www.ourfoodvillage.ie



Go to **www.ourfoodvillage.ie** and select the register button.You need to create an account to access this new portal. If you no not have an account you cannot see the site.

2ND Step

REGISTERING YOUR DETAILS



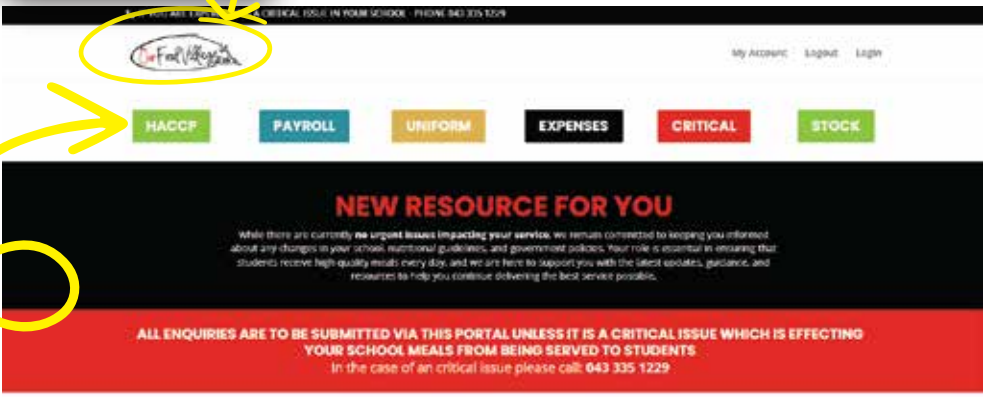
After you hit register a new page appears, this is where you fill in all your details:
First Name
Last Name
Email Address
Mobile
School Name
Password
Once you have filled in all these details click register.

To get back to the homepage from any other page you are viewing just click the logo here.

After registering you are automatically logged in and you can see the new portal.

THIS IS CALL THE HOME PAGE

From this page you have access to a range of different information and resources.



These menu buttons bring you to different areas with the portal for different resources for you to use in your day to day role. Have a look around the site.



HOW TO VIDEOS/INFORMATION

VIDEO OF BEHIND THE SCENCES - COMING SOON

DAILY TASK

CLONAKILTY YOGURT AVAILABLE NOW
Mar 11, 2025 | Daily Task
Hope you are keeping well. Our IT Department has successfully added Clonakilty Yogurts to your systems on Delivery...
READ MORE

SOFTWARE UPDATE ON DELIVERY MANAGER
Jan 22, 2025 | Daily Task
Dear All Operatives. The admin portal has been updated. Before proceeding, please ensure you refresh or do a hard...
READ MORE

LATEST NEWS

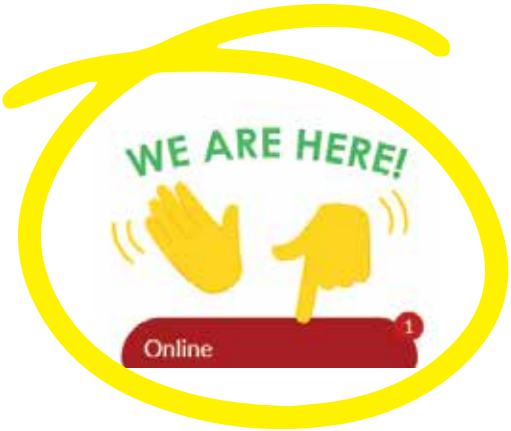
MARCH SPECIAL
Mar 11, 2025 | News
Dear Team, We're excited to [illegible] our March Special – Chilli Nachos! [illegible] delicious limited-time offer is now...
READ MORE

GOODBYE CONOR HOLBROOK
Mar 11, 2025 | News
Dear Conor Holbrook, You've been more than just a colleague; you've been a great friend to all of us. Your unwavering...
READ MORE

HEAD

These items are all the latest information from Food Village. If you click on each item it will open a new page and you can read the full information.

It is important you check this daily for new updates about your service.



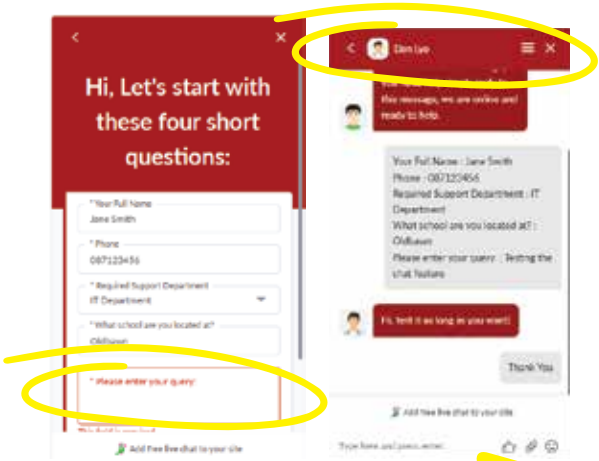
HAVE A QUESTION OR ARE UNSURE ABOUT SOMETHING?

The operations team are available all the time on our online chat.

If you have a question (anything at all) simply click this button on the bottom corner of the site and you will be in our live chat and one of the operations team will be able to help you straight away.

By opening a ticket you are guaranteed a quick response to your inquiry.

You are supported by the operations team please do not hesitate to reach out to us.



Direct conversation & Live Help

ALL INQUIRIES ARE TO BE SUBMITTED VIA WWW.OURFOODVILLAGE.IE

Unless it is a critical issue which is effecting your School meals from being served to students In the case of an critical issue please call:

043 335 1229